

Modules Included in the Foundational Skills Course

- **Managing Project - Teamwork**
- **Process Based Costs**
- **Conducting a VOC Study**
- **Translating the Voice of the Customer**
- **Introduction to Measurement Systems Analysis for Continuous Data**
- **Introduction to Measurement Systems Analysis for Attribute Data**
- **Introduction to Lean ***
- **Scatter Diagrams**
- **Eight Wastes ***
- **Cause and Effect Diagrams**
- **Current State Value Stream Mapping ***
- **Failure Mode and Effects Analysis**
- **Future State Value Stream Mapping ***
- **Introduction to Process Capability**
- **Kaizen Event ***
- **Introduction to Hypothesis Testing**
- **5S ***
- **Process Capability Assessments**
- **Visual Management ***
- **Selecting the Solution**
- **Standard Work ***
- **Controlling the Process**
- **Error Proofing ***
- **Introduction to Control Charts**
- **Control Charts I**
- **Control Charts II**
- **Changeover Reduction**
- **What is Statistics?**
- **Total Productive Maintenance**
- **Organizing/Presenting Data**
- **Workplace Design and Layout ***

- **Measures of Central Tendency**
- **Flow and Pull Systems ***
- **Measures of Dispersion**
- **Six Sigma Introduction**
- **Introduction to Inferential Statistics**
- **SIPOC**
- **Testing**
- **Introduction to Process Mapping**
- **Lean Metrics**
- **Project Support**
- **Project Selection**

*** Healthcare version available**